

Privacy Policy

In this Privacy Policy, 'us,' 'we,' or 'our' refers to Vantage Funding and its affiliated entities. We are committed to protecting your privacy and ensuring that your personal information is handled securely. This Privacy Policy outlines how we collect, use, store, and disclose your personal information.

By providing personal information to us, you consent to our collection, use, and disclosure of your personal information in accordance with this Privacy Policy and any other agreements that apply between us. We may update this Privacy Policy periodically, and any changes will be posted on our website. We encourage you to review it regularly to stay informed.

What Personal Information Do We Collect?

We may collect the following types of personal information:

- Name;
- Mailing or street address;
- Email address;
- Telephone number and other contact details;
- Date of birth;
- Credit card or banking information;
- Device ID, device type, geo-location data, computer and connection details, website traffic statistics, IP address, and browsing logs;
- Details of the products and services you have purchased or inquired about;
- Information you provide to us directly through our website or other digital platforms;
- Survey responses and feedback; or
- Any other personal information necessary to facilitate transactions or interactions with us.

How Do We Collect Personal Information?

We may collect your personal information directly from you or from third parties when you:

- Register or use our website, app, or platform;
- Communicate with us through correspondence, emails, or chats;
- Interact with our services, content, or advertisements; or

- Inquire about or invest in our business.

If you apply for a position with us, we may collect personal details such as your contact information, employment history, and background checks from relevant sources to assess your suitability.

Why Do We Collect, Use, and Disclose Personal Information?

We may collect, store, use, and disclose your personal information for purposes including:

- Providing access to our website, app, platforms, and services;
- Enhancing, protecting, and optimizing our services and user experience through research and analytics;
- Sending service notifications, support messages, security alerts, and administrative updates;
- Sending marketing communications, promotional messages, or offers from us and our partners;
- Administering rewards programs, surveys, and promotional activities;
- Complying with legal obligations, resolving disputes, and enforcing agreements; and
- Processing employment applications.

We may also share anonymized consumer insights with trusted third parties to improve our services and offerings.

Do We Use Your Personal Information for Marketing?

We or our selected business partners may send you promotional materials about our products and services via email, SMS, mail, or other communication channels. You can opt out at any time by contacting us or using the provided unsubscribe options.

Who Do We Disclose Your Personal Information To?

We may disclose your personal information to:

- Our employees and affiliated entities;
- Third-party service providers that support our business operations;
- Professional advisors, agents, and business partners;
- Payment processors and financial institutions;
- Competition sponsors and promoters;

- Entities involved in business acquisitions or asset transfers;
- Government and regulatory authorities as required by law.

Disclosure of Personal Information

We may share personal information with third parties who assist us in providing services, including IT providers, data storage partners, and communication services. By providing your information, you acknowledge that we are not responsible for ensuring overseas recipients comply with non-local privacy laws, though we will take reasonable steps to maintain compliance with applicable regulations.

Using Our Website and Cookies

We may collect information about your browsing behavior on our website, such as visited pages, timestamps, and IP addresses. We use cookies and tracking technologies to enhance user experience, remember preferences, and analyze website performance. You can disable cookies in your browser settings, though this may impact website functionality.

Security

We implement physical, administrative, and technical security measures to protect your personal information from unauthorized access, misuse, or loss. However, no security system is entirely foolproof, and we cannot guarantee complete protection.

Third-Party Links

Our website may contain links to external sites. We are not responsible for the privacy practices or content of third-party websites, and we encourage users to review their respective privacy policies.

Accessing or Updating Your Personal Information

You may request access to your personal information or corrections by contacting us. In some cases, we may require verification before processing your request.

Making a Complaint

If you believe we have mishandled your personal information, you can contact us with details of your complaint. We will acknowledge and respond within a reasonable timeframe. If you are not satisfied with our response, we will provide guidance on further resolution steps.

Contact Us

For inquiries regarding our Privacy Policy or to manage your personal information, please contact us at: helpdesk@vantagefundingfx.com

Effective Date: 13th of December 2024